Neha Gahlot

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#### PROFILE

I have 1.5 Years of experience in the IT Industry. As a part of my assignments, I have been working as a Salesforce Developer for the USA clients. Focused on delivery excellence by keeping the Salesforce best practices in mind to minimize bugs and errors.

**WORK EXPERIENCE**

* Working as Salesforce Developer at Techila Global Services (Jan 2022 - Present)

**PROFESSIONAL SUMMARY**

**Configuration Tasks:**

● Implementation with Custom Objects, Custom Apps, Layouts, Tabs, Record types, Custom Buttons, omni channel, live chatbot, Workflow, Process Builder, Screen Flow, Scheduled flow, Record Trigger Flow, Approval Process.

**Customization Tasks:**

● Created Apex Classes, Triggers, Future methods, Queueable Apex, Batch Apex, Test Classes.

● Worked on Lightning Web Components, Aura, Used Aura In Screen Flow.

#### TECHNICAL PROFICIENCY

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| Skills | Salesforce.com, APEX, Lightning Web components, Aura, SOQL, JSON, JavaScript, HTML, Latex, CSS, Dashboards, Reports |  |
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| Tools | Workbench, Postman, Vscode, Notepad++, Apex Data Loader |  |
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| Operating System | Windows |  |
|  |  |  |
| Documentation Tools | Microsoft Excel, Powerpoint, Word, |  |
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**PROJECT SUMMARY**

**Project #1**: WillScot Mobile Mini

**Project Name:** Fusion Mobile Mini

**Application:** Service Cloud

**Role :** Developer

**Details:** Worked on post delivery services on service cloud.

**Responsibilities:**

**● In configuration**: Created Custom fields, Layouts, Record Types, Custom Buttons, Workflow Rules, Screen Flows, Scheduled Flows, Record Trigger Flows, Email Alerts, Approval Process.

**● In customization**: Created classes and triggers, Aura, Integration.

**Project Description**: Basically, project was related to post delivery services. When the user encounters some issues/query after receiving the product. He or she needs to create a case according to the issues/query. For creating cases, there was many change actions (for one issue, one change action). Each change action was implemented by using screen flow, aura and apex classes also for approval we have used standard approval process.

**Project #2**: Image Slider

**Project Name:** Image Slider

**Role :** Developer

**Details:** Worked uploaded files to show on image slider with pause button and these files related section of record.

**Responsibilities:**

**● In configuration**: Created Custom fields, Layouts, Record Types, Custom Buttons, Lightning Flows.

**● In customization**: Created classes and triggers, LWC.

**Project Description**: Created an application in which uploaded image will be shown as a carousel with pause button. Also need to these files in note and attachment related records. If the image path is invalid or the image does not load because the user is offline or another reason, the description and alternative text are shown in place of the image.

**Project #3**: Community Partner portal

**Project Name:** Partner portal

**Application:** experience Cloud

**Role :** Developer

**Details:** Created a site for partner portal community or experience cloud and created a communication channel with different tabs.

**Responsibilities:**

**● In configuration**: Created Custom fields, Layouts, Record Types, Custom Buttons, Knowledge article, Live Chat Bot, Omni Channel.

**● In customization**: Created classes and triggers, LWC.

**Project Description**: In this Project I have created a communication channel through which a partner user can interact with a company representative and get the query resolved.

For this, I have created a site for the partner portal community and created some tabs for different standard objects, custom object, reports and dashboard. Also, configure a live chat bot by using the Chat Transcript object for partner users by using Omni Channel and used knowledge articles to support user work.

**Project #4**: Akshaya Patra

**Project Name:** Akshaya Patra

**Role :** Developer

**Details:** In this project I worked on non-profit (Volunteers cloud) and customization.

**Responsibilities:**

**● In configuration**: Created Custom fields, Custom Buttons, Custom Objects, Flows.

**● In customization**: Created classes, LWC and batch, vf.

**Project Description**:

In this project I have worked on non-profit (Volunteers cloud). In this I have created site so user can login and apply for volunteers’ jobs. And also worked on schedulable batch to send receipt of their donation yearly. Also worked on LWC component so user can send the receipt manually as well.

**Project #5**: External Storage Communication

**Project Name:** External Storage

**Role :** Developer

**Details:** In this project I have integrated with external storages one drive **and** share point to store all the files and note and attachments records.

**Responsibilities:**

**● In configuration**: Created Custom fields, Custom Buttons, Custom Objects, Flows, auth provider, named credentials, custom settings.

**● In customization**: Created classes and triggers, LWC.

**Project Description**:

In this project I have done integration by using named credentials. For integrate them I have created account on Azure and used this client id and client secrete in salesforce from this. By this if we uploaded file from any object from salesforce then it uploaded in share point and one drive also. By integration I also fetch all the data of one drive like folders and files.

#### DECLARATION

I hereby declare that the above-mentioned details are true to the best of my knowledge.